



Position Title: IT Helpdesk Technician Intern

Position Type

Part-Time, 3 days a week

Work Authorization

U.S Citizen or U.S. National, Permanent U.S. Resident

Description

We are looking for talented people to join our team; ability and commitment are more important than current skill set. Candidates with all levels of experiences will be considered. Must have technical knowledge of PCs, laptops, printers, and peripheral hardware devices, strong working knowledge of Windows, Microsoft Office, MS-DOS, communications software, virus protection, and diagnostic software, and the ability to diagnose and resolve onsite and remote PC related computing problems.

- Assisting with local helpdesk issues
- Responding to help requests from remote branch locations and offices including the use of remote access tools and troubleshooting with end-users over the phone or messenger
- Thoroughly documenting completed work using the company ticketing system
- Hands-on work for various cabling or installation purposes within the office, which may require climbing a ladder and using basic tools
- Provide on-call support to office users during some off-hours
- All other duties as assigned

Location

Orlando, Florida 32821

Desired Major(s)

Working towards IT-related degree

Salary Level / Compensation Type

\$13.00 / per hour

How To Apply

Please email your resume to: Recruitment@ceifx.com

